

Comments left by H3087/S1527 petition signers

on [www.gopetition.com/petitions/municipal-choice/signatures.html](http://www.gopetition.com/petitions/municipal-choice/signatures.html) (as of 2/3/10)

<u>Town/City</u>	<u>Comment</u>
Amherst	In effect we have a virtual monopoly of WMECO over it's customers. With no regulation to speak of, no hearings etc., we must go through the toll gate of WMECO's distribution system at exorbitant rates. We need another alternative.
Arlington	Municipal electric companies *do* charge less; current data shows that. They don't have to pay stockholders, nor outsized salaries to executives. They provide better service, because local heads will roll if they don't. Even if municipalities have neither the money nor the interest in creating a municipal electric company, the mere existence of an option to do so creates a strong incentive for large electric companies to provide better service and to minimize costs.
Arlington	NStar is the worst example of big corporate monopoly greed. Our neighboring munis pay as little as half the amount for electricity - time for us to throw these bums out, or make them PROPERLY compete.
Arlington	Munis provide more reliable service at a fraction of the cost. Concord and Belmont have this incredible benefit - why not give us the chance?
Arlington	Arlington has over 800 double" service poles, most of which have been present much longer than the 6 months permitted under law. Unfortunately, the state has refused to either enforce that law or to allow the town to enforce it. Unless that is corrected, we must provide the towns with the ability to switch providers, so the utilities have some incentive to be good corporate citizens."
Ashby	GIVE US A CHOICE!!!!
Ashby	Littleton municipal was the best electric company I had ever used...I lived in Quincy, Boston, Malden, Boxboro, Leominster and now Ashby...I have never paid anywhere these amounts for electricity. Last month I had a bill for \$278.00 that's only electricity...I heat with oil and a wood stove! Unitil is gouging...it's that simple. I also paid about the same the month the lights were out for 14 days ....they stated that they brought the month forward. So what's their excuse this month? \$278.00!!!!
Ashby	Would like to choose different Electric provider, other than UNITIL
Ashby	The lack of consumer support during the 2008 Ice Storm speaks volumes about Unitil's primary concern: total disregard for people's well-being while watching their astronomical profits continue to rise. This is, simply put, abuse.
Ashby	Unreliable service Way to high rates \$\$\$
Ashby	Sick of their high prices Its not fair.
Ashby	We need a provider of electricity who doesn't rob us with the highest rates around while providing poor service. HELP US PLEASE!!!!
Ashby	No Monopoly.....
Ashby	Unitil has held a monopoly in this region for far too long.
Ashby	Unitil charges outrageous 'maintenance fees' but does NOTHING to maintain any of the equipment.
Ashby	These people are ridiculous and need to be ousted....
Ashby	Unitil needs to go NOW!!!!!!!!!!!!!!
Ashby	We are being treated very unfair by this company.....
Ashby	Public power is cheaper and more consumer friendly.
Attleboro	We, the undersigned citizens of Massachusetts, respectfully request the legislature to act

favorably on the municipal electric utilities choice legislation (Bills H3087 and S1527) before March 17, 2010.

- Beverly We need the muni bill so that towns and cities can realistically explore creating their own electric company. This is crucial to introduce desparately needed competition to Investor Owned Utilities that have an absolute monopoly as things are right now. Without this muni bill, the utilities monopoly will continue with skyrocketing rates and extremely pool service since they have no reason (without competition) to improve or charge reasonable rates
- Boston PLease support this measure strongly. Municipal utilities have been leading forces in load reduction strategies which is by far our cheapest source of energy effectiveness.
- Boston My business experience supports these assumptions and more
- Braintree Braintree has a municipal electric utility which also offers phone and cable. They are responsive and always act as your neighbor. We are very fortunate! I only wish everyone had the same option.
- Brookline Voting YES on bills H3087 and S1527 is very important. This would lower the costs of utilities to consumers by creating competition, and it could result in better services as well.
- Brookline Allow new municipal electric utilities in Massachusetts to organize. As you know, municipal utilities charge less than NStar, Unitil and National Grid, and offer better service. If cities and towns have the option to form municipal utilities, the private utilities, which now are protected monopolies, will have to work harder to satisfy customers. It will mean a savings to cash-strapped municipalities in this environment. Please help us help ourselves. Brookline Pct 3 Town Meeting Member.
- Brookline We in Brookline need to get choices about who provide our electricity etc. Please bring in more user-friendly providers . thank you, marga dieter
- Brookline I am working to promote a more distributed renewable energy generation infrastructure. We need this legislation to help facilitate innovation in this regard. Thank you for your support
- Brookline This just makes good sense.
- Cambridge Regardless whether or not a municipality is in a financially secure position to create a municipal electric utility company, the option should at least be available.
- Safeguards should be incorporated into any such bill to require sufficient autonomy of the company so that there is not excess financial exposure to any municipality.
- Cambridge Not only will we be able to control service and cost BUT also source of the energy in the grid. Local sources (rooftops if they produce more than building uses) and nonlocal renewable sources for example. Would also allow the city to keep the conservation charge passed on to consumers and use the funds locally. This change could be an important step for cities that are clear about urgency of reducing their emissions.
- Cambridge Think global and act locally.
- Cambridge I would like to see Mass. be at zero emissions. We are facing a climate emergency and there is little time to act.
- Cambridge This is important legislature that can help to move the stagnant national conversation about renewable energy to local communities who want to get serious about it.
- Cambridge Local energy now! Sustainable and self-sustaining communities are possible, responsible options!
- Cambridge We need local control of utilities to bring decision-making in line with needs for sustainable energy provision.
- Cambridge The citizens of Massachusetts deserve the right to consider this choice.
- Canton Without reservation whatsoever, I support passage of H3087 and S1527

Dalton I'm in my 90th year. I'm paying too much for electricity. Municipal" electricity costs less. I urge passage of Bills H3087 and S1527"

East Longmeadow Municipal Electric Utilities are less expensive and respond better needs.

East Longmeadow Small town deserve a chance to operate their own electric utility because it will cost less and be more dependable and responsible to it's own citizens.

Eastham It is time! Our rates are the Highest in The USA, BY FAR

Fitchburg Ditch Unutil

Fitchburg Whatever happened to free enterprise? Municipal monopolies only serve the interest of the monopoly and the politician being greased by the lobbyists.

We, the people are continually screwed with these types of monopolies (power, natural gas, and telecom). I'm completely sick of it and every citizen that isn't getting their palms greased by these monopolies should be sick of it as well.

Fitchburg Bills H3087 and S1527 are important steps in giving municipalities an option to set up a municipal utility, should they so choose. This is a pure win for the cities and towns of Massachusetts and I wholeheartedly support this measure.

Fitchburg we need competition

Fitchburg As a multiple decade owner of an apartment building in Massachusetts, I can attest to the excessive rates per kw. I believe as well the city of Fitchburg can not sell new businesses on moving to Fitchburg when the energy costs are not competitive. Is breaking down a monopoly anti-American?

Fitchburg [see Mass Statutes of 1891] Chapter 27. &mdash; Of Towns and Town Officers.

May manufacture and distribute gas and electricity for lighting under certain limitations and conditions and may purchase or lease existing plants for that purpose. St. 1891, 370.

Fitchburg I agree that we should have a choice of companies providing utilities to the region. I do NOT believe in monopolies. We have not been treated with respect by the current provider, and I believe that having to compete is part of our right to choose. Charging outrageous rates, supposedly to provide 1st class service, and then not doing basic upkeep like replacing poles when they should be changed, and doing the maintenance that is absolutely essential, just isn't right. Something must be done.

Fitchburg Just like in the Senate Race ... UNITIL, you are next. People, let our voices be heard again.

Fitchburg I want to see Unutil GO! They hurt Deaf Community big time. I am Deaf myself. I never got any communications or they never concerned. I tried to call them via relay service and I get hang ups. This is very wrong. I went to testify at Fitchburg School and hope they heard me.

Fitchburg They don't get it and they need to go.

Fitchburg We need to get rid of Unutil

Fitchburg WE need to be FREE to select a solution to have a utility provider that will give us QUALITY""

Fitchburg Was out of power for 15 days while every other house around me got electricity back much sooner. I did everything that I was told to do by Unutil. Also had the opportunity to state my case on local cable TV, at Rollstone Elementary School. Christmas day, I resorted to e-mailing Mayor Wong from my place of employment.

Fitchburg Unutil has shown itself to be arrogant and self centered in many ways. I also can show this.

Fitchburg they just suck

Fitchburg Unutil needs to be replaced and we need the option to replace it. It is shameful that we were

without electricity for 12 days and if it had not been for the wonderful workers brought in from out of state it would have been even longer.

- Fitchburg I think unitil charges way to much money for their services. and i think we should have the right to choose our utility comp. and not be forced to take them
- Fitchburg This is must pass legislation
- Fitchburg We were without electricity for 14 days during the ice storm of Dec. 2008.
- Fitchburg GET RID OF UNITIL NOW !
- Fitchburg Second highest rates in the USA! A sense of arrogance and an up yours" attitude we are defenseless against. Please give us a chance to CHOOSE even if the majority, for some bizarre reason, still chooses to keep these incompetent crooks. My so-called "distribution" charges are nearly double the amount of electricity I consume! 2X! This is thievery in every sense of the word. Please give us the opportunity to try to put a stop to this."
- Fitchburg We had no power for 2 weeks and still got bills as if nothing happened. Verizon, Comcast and others adjusted/credited bills for the period of power outage. What did Unitil do to help us? Get rid of it! Give us a more customer-oriented complany!
- Fitchburg I have tried to work with Unitil however ever since the ice storm in 2008 my bill has been TERRIBLE they threaten me all the time to turn off my power yet they do not do it. They tell me that I have to pay more becasue (I am not at home) then when I got on a payment plan they revoked it twice!
- Fitchburg get rid of unitil
- Fitchburg High price. Poor service. Any other buisness would be gone. We need a break.
- Fitchburg unitil needs to service your area better, and lower our rates, we have the highest rates in the area. with people losing there jobs or taking cuts in pay, it's time for someone to stop them, they are putting us all in deeper debt.
- Fitchburg THEY CHARGE WAAAAAY TOO MUCH COMPARED TO OTHER UTILITY COMPANIES AND WE HAVE NO CHOICE BUT TO USE THEM IF YOU LIVE IN AN APT.
- Fitchburg I want more choice!!! Unitil has proven to fail customer service for years as well as insane prices.
- Fitchburg Change is needed
- Fitchburg Looking for competition on rates from unitil
- Fitchburg We have all had enough of Unitil. It's time for a change!
- Fitchburg They charge too much money
- Fitchburg Unitil is ridiculously priced. I wasn't home for a month and still got charged \$50 for the month! When I called to find out why, they told me because of my TV (it was plugged in!)even though it hadn't been on and my refrigerator. If I didn't want to pay for a bill like that to start unplugging those two things when I'm not there!
- Fitchburg We, the people, need a choice in our utilities since Unitil has taken advantage of people for too many years. We need a choice and a voice and it is up to our legislators to do what their constituents overwhelmingly want.
- Fitchburg I was left w/o electricity for over 3 wks. My house runs with electricity only.. i didnt even had water.
- Fitchburg PLEASE give us a choice - Unitil has been robbing us for years
- Fitchburg I've lived in several different areas over the last 20 years and Unitil is by far the WORST in service, rates and customer service.
- Fitchburg My family is still suffering the effects of the ice storm yet didn't have it nearly as bad as others. Hmmm...
- Fitchburg I feel Until is a bunch of thieves

Fitchburg Take Unitil out of business, people are still getting over the december 08 ice storm. Also having the 2nd highest rates in the United States is a bit outrageous to..These stupid investors that own this company need to hit the road. We will never forget the lack of effort that unitil did through the entire storm. But of course im sure if their house was without power, it would have been up within a day, selfless employees. I see the end of the Unitil corp ending soon.

Fitchburg We regularly log the outages we are aware of

Fitchburg UNITIL IS OUTREGEIOUS SHUT THEM DOWN!!!! OVER PRICED INCONSIDERATE COMPANY.....SHUT THEM DOWN!!!

Fitchburg Get ris of them . tere poles are in terrible shape some are so dry i'm surprised they survied th ice storm. It seems no matter how hoch i insulate my home Unitil will just seek sa rate increase They need to go tired of seeing their trucks just sittin ther waitng for a call probally. There members being in the union may

Fitchburg We can not afford the high prices of UNITIL! We were out of power for 3 weeks during the ice storm!

Fitchburg WE KEEP OUR HEAT VERY LOW AND TRY NOT TO USE TO MUCH ELECTRICITY AND SUFFER FROM THIS CHOICE BUT IT'S ALL WE CAN AFFORD. BUT THEN THE CHARGES" ON THE UNITIL BILL ARE THE SAME BUT OFTEN MORE THAN THE AMOUNT CHARGED FOR WHAT WE USE. THIS IS WRONG. IF THE CHARGES WEREN'T SO HIGH (OR EXIST AT ALL) WE COULD AFFORD TO BE COMFORTABLE IN OUR OWN HOME."

Fitchburg We the people, served" by Unitil in Massachusetts have experienced:

Fitchburg End the monopoly now!

Fitchburg Gas rates are way too high..

Fitchburg Muni's rule!!

Fitchburg Unitil rates are way too high!

Fitchburg please make UNITIL stop!

Fitchburg We the citizens of Fitchburg have been un-fairly treated by Unitil. It is time for a change. We lost our power for 11 days during the '08 ice storm. Our monthly bill did not go down even though we had no power. It's time for a change.

Fitchburg GET RID OF UNITIL

Fitchburg get rid of UNITil

Fitchburg If you allow Unitil or companies like them remain in Massachusetts, you should all be thrown out for corruption or incompetence.

Fitchburg it's time for a correction and a change because no one feels safe

Fitchburg Unitil, a NH company, has held its MA customers hostage to extremely high prices, through transmission charges, for many years, and is penalizing it's MA customers with higher rates to make up for the severe Ice Storm of last winter.

Fitchburg It was not acceptable to be without power for those 12 days-12/11 @8:30pm until 12/24 @5:00pm and not be able to get a straight answer from Unitil as to when I would be connected back to the pole. Unitil drivers drove past my home and coiled my lines and left by the pole. Everyone else on my street had power within 2 days. BTW, we lost power again Christmas morning, for the day.

Fitchburg About time they were controlled!

Fitchburg CHANGE!!!

Fitchburg As a monopoly, Unitil holds the City of Fitchburg hostage and literally rapes it's citizens with rates that rank in the top 10 nationwide. It's time to legislate a change that will benefit all!

Fitchburg Unitil rates have been excessively high as compared to national rates for decades (if I included Fitchburg Gas and Lights in my statement.) The rates are a burden that

discourages property sales and business growth. I am holding my representatives accountable for voting favorably on this bill.

- Fitchburg unitil has to go. they are monopolizers, and over price their products. we get charged far too much, more than any other companies. and they are slow, and lazy, and i personally don't think they care. they are rude to us customers, and i've been lied to enough. time for a change. get rid of unitil now.
- Fitchburg A plea for our elected officials to give us back freedom of choice in all matters.
- Fitchburg Affordable gas and lights for the people of Fitchburg!
- Fitchburg Sometimes the Little Guy wins. Let's make sure that happens here.
- Fitchburg The prices charged by unitil are outrageous and unfair if we can get rid of them and get fair pricing that would be awesome!
- Fitchburg I would like to join this petition to remove UNITIL from this area.
- Fitchburg get rid of unitil.rates to high. service horrible
- Fitchburg Our heating bills are outrageous compared to other towns!! Please consider another supply company!!We lost power for one week during the Ice Storm of 2008 and our bill that month was highest!! When will it end!!! please end this injustice!!!
- Fitchburg get rid of Unitil
- Fitchburg tis' ashamed that such a large and prosperous entity as Unitil could not step up to the plate to aid" its clientele in a time of crisis last yr. Too late to help now, but not too late to say "good-bye".
- Fitchburg NATIONAL GRID WOULD BE A MORE EFFICIENT COMPANY TO HAVE IN FITCHBURG. UNITIL PRICE GOUGES AND THEIR SERVICE OR SHOULD I SAY, LACK OF SERVICE DURING THE ICE STORM WAS UNACCEPTABLE!!!! ALSO, GAS RATES ARE MUCH HIGHER THAN NATIONAL GRIDS RATES.
- Fitchburg bad service with highest rates in Mass and now they want to raise our rates again. This company is a farce
- Fitchburg I was without power for 12 days and then 2 days of interrupted service that would last 6 hrs. to eight hrs. Instead of maintaining the trees and the wires Unitil put the money in the hands of their shareholders. Greed is the word that this company is all about. One fellow from Chattanooga, TN said I've seen bad wires but these take the cake.
- Fitchburg Stop and give us a choose
- Fitchburg I was the ONLY house on my street that didn't have power after a truck ripped the hanging wires off my house. My power was restored on Dec 24th. My out of pocket expenses were well over 1000.00 that I did NOT get reimbursed for. It was soo cold inside my house that the caulking around my bathtub froze and cracked, all my plants died and my entire family had to sleep in one room in my sisters house for more than 11 days.ALL my Food was spoiled and had to be thrown out.
- Fitchburg When I first lost power the night of the storm it came back on a few hrs later around 10:00 in the evening I lost it again I saw a unitil truck at the bottom of my hill the transformer red light was on which means they over loaded it and drove away a few short time later the red light went out and i had no power for 12 days.could not get any help from unitil they caused this outage on my street. I lost every thing in my freezer and fridge.my insurance didn't cover it.
- Fitchburg My business was without power for 9 days starting 3 days after the Ice Storm in 2008 in Fitchburg, MA. I was scolded by Unitil for calling so often about the issue. I estimate I lost between 25 - 30k in lost revenues directly due to Unitil's negligence. They had shut off my power 3 days after the storm and left it disconnected for 9 full days until we asked a crew from Indiana for help. They discovered the disconnected power lines in 30 minutes. Unitil to this day never helped.

Fitchburg enlight of years of overcharging its customers and the in-actions of the 2009 storm that left millions without power (my housing unit of four apartment was without for 12 days) seeing their general lack of empathy for everything people lost during that storm I believe every customer should have a choice of whom they get their power from. I would pick the grid that supplies leominster ma as it is 1/3 the cost of unitil.

Fitchburg Out with Unitil!

Fitchburg Unitil HAS TO GO !!!!

Fitchburg Wanting to get out from under the heavy load of paying Unitil's exorbitant rates for so many years. It's been a true burden.

Fitchburg Cathy, thank you so much for all your work, it is greatly appreciated.

Fitchburg I would like to pay lower gas and electric prices.

Fitchburg You should have been in line with National Grids charges and been concerned when customers called in about potential hazards to power lines.

Fitchburg Hoping this in some way will help relieve the burden from business owners to residences. That Unitil is far from fair and is hoping to continue their exploitation of Fitchburg's economy and low income residence for their sheer profit. Why don't they take care of their own state NH. Do we have a Utility Co that has customers in NH? No matter how hard you try to revitalize Fitchburg unless you do something about this Major Economic Impact there will only be failed attempts.

Fitchburg The government has a checks and balances system. Why would we allow a utility company to go unchecked. They have the power over us, and unless we can afford to buy solar panels, dig a well etc., we have to take whatever they dish out.

Fitchburg Please allow us to have an opportunity to to select the best service and economic plan for us as individuals/community. I personally cannot afford the unreasonable charges by Unitil and I support those who did suffer the inadequate service provided during the ice storm.

Fitchburg Fitchburg is one of the many economically depressed cities of Massachusetts. Why we have to be subjected to the continued tyranny of a company such as Unitil is beyond comprehension. Corporate abuses must be curtailed and discouraged by any means available. No longer should communities be held hostage by corporations making profits on the backs of people who can least afford to take on any more burden in their lives.

Fitchburg I moved up from the Norwood area in 1987 to Leominster and then to Fitchburg in 1996. These cities are suppose to be Twin Cities, but they are nothing alike. I know what is involved to switch out of Unitil. However, we should have a choice or at least have our sister citys' National Grid. The workers with their trucks from Michigan and Penn. saved the day for our Christmas holiday. Unitil continues to recieve factual put downs and they are totally ignoring all.

Fitchburg Unitil rates have for too long been uncontrolled. Consumers should have a fair choice of rates, as they do in other areas of the state and country.

Fitchburg time to pay fair price and recieve quality service enough of sky high prices and no service. We have not forgotten the ice storm of 08. where does all our money go for such high rates

Fitchburg Where did all my money go for the infrastructure. Still waiting

Fitchburg Unitil is a disgrace to fair business. Who would ever think that we have no choice as to where we get our energy from. How can it be that no matter how bad you run a business, you always make a profit. Collect as much money as possible from the customers and provide little service.

Fitchburg Dump Unitil. We need a company that can compete for energy supplier.

Fitchburg On Jan.22@10:20 am I witnessed a transformer explode on Bemis rd in Fitchburg, my call to unitil was completed by 10:24. average size, single transformer on an old pole, power restored within an hour +/- . 40+ businesses w/out power, acceptable? yeah probably. I own an apt. building, by ma. law I must supply hot h2O. I also supply heat, same gas line = 30%+

higher costs than a residential cust. I am willing to pay MORE for 5-10 years if control is passed onto a non profit or better yet, let our cities make \$\$\$

- Fitchburg i was one of many left with no power for 11 days during the ice storm my main complaint through it all was that until was absolutely no were to be seen around our city. we have been screaming about this company for years in regards to rates, tree trimming, etc... we are finally happy to see the the people representing us at beacon hill are finally listening. now it's time to get things done!!!!
- Fitchburg The ice storm of 2008 cost our family more than \$30,000, a lot of which we were unable to recover with the insurance company. Since that time, Unitil has shown no local effort in correcting the issues that caused the wide spread outage. There has been no effort on their part to ensure this will not happen again. Everywhere we look in Fitchburg, MA there are trees and limbs hanging above the electrical wires. They do not deserve to have a monopoly in our area.
- Fitchburg As a volunteer, what can I do to help?
- Fitchburg LOUSY SERVICE, VERY HIGH RATES . LACK OF DEALING WITH ISSUES.
- Fitchburg LOWER YOUR RATES AND DO YOUR JOB!
- Fitchburg Get rid of UNITil!!!!!! NOW!!
- Fitchburg My bill for the the month in which we had the ice storm was \$450 and never did I get a refund. I didnt have power for 12 days yet my bill that month was higher than any other bill
- Fitchburg i AM FED UP WITH uNITIL AND THEIR HIGH PRICES. PLEASE HELP US LITTLE PEOPLE. WE PUT IT ALL ON YOUR SHOULDERS. THANKS, GOD BLESS
- Fitchburg Unitil SUCKS!!!!!!!!!!!!
- Fitchburg why are the rates so high....2nd in the nation is outrageous. Time for them to go
- Fitchburg Unitil has been Overcharging its customers, Undermaintaining its infarstructure, and Missmanaging emergencies. This is an incredibly inefficiant and grossly incapable buisness that has no place in any part of mass. They have overextended themselves from NH and should not have a monopoly. Other companies should have the opportunity to provide these communities with afordable power and gas at a competitive rate. The people of these communitis shouldn't be subjective to price gouging.
- Fitchburg Choice NOT Monopoly, Unitil stills provides blue-sky outages and the 2nd highest rates in the nation.
- Fitchburg Please let us choose our gas/electric provider!
- Fitchburg How can we continue to let Unitil rob us please allow us to have a say we need other companies in Fitchburg so that Unitil will have no choice but to price their product more equally
- Fitchburg Please get rid of UNITIL !!!!!
- Fitchburg It is about time. Let's get this legislation rolling!
- Fitchburg By virtue of the Constitution, citizens of the US have certain rights. In Massachusetts, we have been denied the right to choose a utilities company because of an archaic law. In Fitchburg and the surrounding area seniors were abused by Unitil after the ice storm. They took our money but failed to provide proper maintainance of equipment. The result of this failure was senior citizens suffered without heat and were unaaable to preserve or cook food. Repeal the law-give us a choice, please.
- Fitchburg I own a single family, I don't have extra appliances; my monthly bill with Unitil is over \$300.00. I can't take it anymore.



Fitchburg There is no question that we need to do this!

Fitchburg We have been at Unitil's mercy for too long.

Fitchburg We can no longer use our clothes dryer or dish washer, we take fewer showers or baths, In the good weather I hang my laundry outside. We sit in the dark to watch tv. The computer can only be run 2 hours a day if necessary. All so that we can keep the cost down. There are only 2 of us living in our home. Those who have National Grid are so very lucky. I know many families whose electric bill is less than mine and they have not had to cut down at all.

Fitchburg The monopoly that exists has created a negative reflection on the state never mind my wallet. \$218 electric bill for a two bedroom ranch with oil heat for two people who are at work all day. My brother lives in PA w/ a house 3 times the size, 3 people only one working and his bill hovers around \$100 a month.

Fitchburg Where is the incentive for Unitil to do a better job and maintain reasonable usage rates? As long as they know we have nowhere to go, there isn't any and that's why I'm signing this petition.

Fitchburg We need options, a lower electrical rate, and real service.

Fitchburg Please help us.

Fitchburg I would like to get rid of Unitil because during the ice storm my family and I were displaced for 14 days, Dec 11th till Dec. 25th.

Fitchburg Please stop this legalized robbery !! How much do you expect us little guys to tolerate?

Fitchburg UNITIL has never compensated homeowners who lost refrigerated food, time off work, had extra expenses, and had to eat out at restaurants for 10 days and longer as they very slowly reestablished power. Local civil authorities were no help either.

Fitchburg Enough is enough unitil must go!

Fitchburg My family was without power for 12 days just prior to Christmas 2008. While the magnitude of the ice storm was truly unprecedented, Unitil's response was both lackluster and unapologetic. They clearly had cut their resources in this area to the point where they had no ability to respond.

Fitchburg Not only did Unitil leave us in the Dark for 12 days but now they want to raise our rates to recoperate the costs. That is outrageously ridiculous. We need a real electrical utility company that care for it's citizens and not only there for my cash

Fitchburg Consumers should have a choice of utility providers, particularly when the only provider has demonstrated such poor performance and high rates.

Fitchburg Please help us! Fitchburg is losing jobs and people who are leaving due to Unitil. People can't afford to live and pay the high cost of Unitil. Its either food or heat and electricity. If something doesn't happen soon we will move to a town that doesn't fall under Unitil

Fitchburg I am in complete agreement with this petition and would like my vote counted.

Fitchburg Thanks for all your hard work, Cathy.

Fitchburg Let us choose. We will lose our homes to Unitil. I can't even begin to elaborate... We love and have hope for Fitchburg. But as long as Unitil is holding the ball, it is nearly impossible for people to afford to live here. I am a home owner of two multi-family homes here in fitchburg. I am not a slum-lord. I cannot keep decent people in my apartments because of Unitil.

Fitchburg Unitil needs to reduce the rates that they charge (higest in the country!) and stop passing their bad management mistakes (which are still costing money) on to us the rate payers!

Fitchburg I would love other options for electric and gas. Perhaps some companies with a better track record than Unitil for emergency response situations?

Fitchburg Worst company I've ever had to deal with is by far Unitil. I am selling my current property

to move outside of their service territory.

- Fitchburg GET THEM OUT OF FITCHBURG, THEY COST WAY TOO MUCH, AND TOO LATE WITH REPAIRS, 12 DAYS WITHOUT ELECTRIC IS TOO MUCH, JUST SO THEY CAN MAKE MORE MONEY, GET THEM OUT.
- Fitchburg Unitil was very unprofessional when their subcontractors ruined our yard right after the ice storm. Problem still not resolved.  
Costs of purchasing utilities from Unitil is way above market compared to other companies, we should have a choice.
- Fitchburg Unitil is too expensive. We need choices to force the utility companies to lower their prices to compete.
- Fitchburg We need this option to buy the infrastructure. The top four CEOs receive over four million off the top. There are no trucks for service. This company runs on CEOs as they charge extremely high rates. I would like to see how many local politicians have family members working for Unitil. The Department of Utilities are supposed to control the rate due to the fact that Unitil is allowed to operate as a monopoly". The Monopoly laws are being bent!!"
- Fitchburg The power outage was nothing short of failure on the part of Unitil. This wasn't always the fault of their workers. The problem comes from their offices. We will not accept failure as standard. We will not accept high prices for failure. The final slap in the face was the bonus given to the people at Unitil whose poor policies turned a power outage into a disaster. This is not the American standard!
- Fitchburg The prices are too high
- Fitchburg Monopoly=no competition=high price=bad service
- Fitchburg We need a choice! The rates for Unitil are ridiculous!!!
- Fitchburg Go Freedom of choice!
- Gardner I live in NH but own property in Gardner where I rent to low income tenants. Their heating bill from Unitil costs them more in the winter than their rent. Landlords who pay heat are getting hammered and buried by the outrageous pricing. Please stop the corporate greed as no one benefits!
- Gloucester Please end the monopoly in our area.
- Greenfield A common service--including utilities--can best serve the total population be government by and for the people. This legislation is greatly needed!
- Loren Kramer
- Harwich Munis exist; they work. Every community should have the choice to explore and see if it is feasible for them.  
  
(PhD; public utility regulatory economist)
- Hingham Go free competition! Go reduced costs and greenhouse gases! Go to our old New England self-sufficiency! :D
- Holliston More competition is better!!!
- Hubbardston The way Unitil handled the aftermath of the ice storm from 2008 was horrendous. Absolutely inexcusable. They put the young, the sick and mentally ill, as well as the elderly in grave danger. As a result there were deaths and serious injury. I believe Unitil should have to pay pain and suffering to all the customers and families their negligence affected.
- Lancaster No one in this state has National Grid like I do. I want all residents to have a choice of reasonable and quality service like I get.
- Lancaster Own Rental Property in Lunenburg, Ma. The electric bills are much more expensive than National Grid. The power outage and response time during the ice storm was completely unacceptable and irresponsible.

Lancaster I support choice of electricity providers. People shouldn't be forced to buy from underperforming providers like Unitil.

Leverett We need locally - managed and controlled municipal electric power companies!

Lexington Cities and towns need the option to form municipal utilities, so that IOUs will finally have a serious incentive to lower their sky-high rates, improve their service quality and be more responsive to local needs (undergrounding wires, buying green" power, etc)."

Lexington this is a bill that makes sense!

Lexington It really is time for a change!

Lexington This should be a no-brainer. It's long overdue.

Lexington We have had repeated outages in our neighborhood, often when there is fine weather. In addition, we shouldn't be denied the opportunity to pay less for electricity.

Lexington There appears to be no reason why we in this area of the country pay the highest rates or nearly the highest rates for electricity. This extra cost is a serious drag on our economy, raising the cost of living and hurting our chances to attract business and new job opportunities so sorely needed at this time.

Lexington It is time for the legislature to allow the cities and towns of the Commonwealth to decide for themselves whether or not they wish to have municipal electric utilities. Please pass the House and Senate bills!

Lexington Please support municipal choice.

Lexington Pass this now

Lexington Local control of utilities is better control and ultimately more cost effective for consumers.

Lexington Citizen electrical consumers should matter more to the legislature than outside investors holding stock in current utility companies. Opposition to this bill is just another attempt to favor corporate interests over the public interest.

Lexington Worth considering -- and having the option -- although I remain unclear and somewhat concerned about creating a significant start up cost, and ongoing HR/Benefits burden, on the Town.

Lexington Give towns and cities in Massachusetts choice to own and manager their electrical distribution system.

Lunenburg Stop the state-sponsored monopoly and change the 100-years-old legislation to allow municipalities and their residents to choose their electricity provider.

Lunenburg I fully support the right to choose our electricity service provider, or create our own if we so choose, and not be held hostage by a monopoly. The previous attempt at deregulation is a farce and has changed very little in the way of having a competitive business environment in this industry.

Lunenburg i think its only fair to make it so we can have a choice\_\_\_\_\_ monopolies r illegal arent they!!!!!!!!!!

Lunenburg Can't wait to see if our legislatures have the intestinal fortitude to make this happen!

Lunenburg Unitil is a criminal enterprise.

Lunenburg The ice storm of Dec 09 was a clear display of Unitil's incompetence!

Lunenburg We need options and diversity.

Lunenburg We were without power for 2 weeks and it ruined our christmas last year. Unitil still hasn't fixed the lines on our street and it has been over a year now since they were destroyed. Why haven't they fixed them? Thank god for national grid

Lunenburg Give us a choice!!!!

Lunenburg This is long overdue.

Lunenburg We need change.

Lunenburg I support the choice!!

Lunenburg We the people have a right to choose electric company, just like we have a right to choose which elected officials stay in office or are replaced. Do the right thing here and use common sense.

Lunenburg Unitil serves no one but themselves - a big rip off!

Lunenburg Unitil electric rates are way way too high. I am trying to raise a family, not support utility investors.

Lunenburg Get rid of unitil!!

Lunenburg Its ridiculous that Unitil, after all they have done just got a slap on the wrist. That is criminal... and they should be held accountable for it.

Lunenburg municiple utility would be an asset to the town of Lunenburg. Ashburnham has utilized this system and has had great success. Lets find a way to make this work. I dont know about others but, I have had 8 power outages/interruptions this month alone. give me some consistant service we can control ourselves.

Lunenburg Time for a change!!

Lunenburg I was so annoyed with the disrespct thi got from the customer service staff the day of the ice strom then we were over charged on our bill and when i called about the woman on the other end said its not my problem. we had just moved in and our bill was based on previous wners which was completely unfair. I used to have national grid and they are much friendlier that unitil they know customer service.

Lunenburg Please help us to fight Unitil they have taken us for a ride long enough

Lunenburg Please allow people to make their own choices, we need to have the utilities that will work with people, not against them.

Lunenburg time for a change

Lunenburg last winter 2008,,, until was deplorable ,irresponsible, rude , lacked sevice and customers serviced mentally physically , they need to be disbanded and seriously fined as well as pay its clients in civil suit and fines

Lunenburg Please give us a choice. We're tired of poor service & outrageous pricing.

Lunenburg It's been far too long that we have all had to deal with the poor service and high costs. Enough is enough

Lunenburg they need to go

Lunenburg This state promised to make unitil be held responsible for there in actions during last years storm.Now do something!

Lunenburg Unitil has never accepted full responsibility for the ice storm failure. The subsequent bill errors made it worse. I want the ability to choos a responsible compant to contract with.

Lunenburg Nothing would make me happier than to have this God forsaken company out of my life !!!!!

Lunenburg It's more clear each month that Unitil just picks random numbers each month when billing customers. PERFECT example Dec 11, 2009 ice storm that left most of Lunenburg out of electricity for at least 14 days... Customers were NOT re-imbursed and some were charged MORE that month than the previous month! How can a bill for 2 weeks be the same or worse, MORE than a bill for 30 days? The bills are not even close to each other from month to month, outrageous.

Lunenburg unitil should be more customer oriented as to their needs and frustrations in so many power outages, even blue sky outages.

Lunenburg They still have not replaced the transformer on the pole outside my house. When my neighbors open their fridge, my lights dim. My heat is always on because I have less than

100V at my air handler. My house never warms up to 67.

- Lunenburg If this passes it will be a great value for the residents of the towns involved and a 10% on average lower electric rate/bill.
- Lunenburg Unitil should be banned from operating in Ma. . The way they operate and the charges they levy is nothing short of criminal. Our law makers in Boston should respond to the needs of the residents and help us resolve our dilemma with this service provider. Failure on their part to help us will constitute their removal from office when the next election comes around. The situation is serious and its time for action and not more politics as usual.
- Lunenburg Get rid of Unitil!
- Lunenburg I respectfully request the legislature to act favorably on the municipal electric utilities choice legislation (Bills H3087 and S1527) before March 17, 2010.  
I spend 10 days in a shelter with 4 children. I live across from a shopping center that had electricity before I did. My line was hanging off of the tree and Unitil drove by several times and did not see. I had to place a huge sign on my lawn and show the workers the line hanging. Never again...
- Lunenburg I would very much like to see Lunenburg have a choice for its own utility company. Unitil has proven, once again, it can't handle an emergency. I think the people of Lunenburg and surrounding towns must have the right to choose a company that can be trusted and not be left in the dark again, ever.
- Lunenburg I respectfully request the legislature to act favorably on the municipal electric utilities choice legislation (Bills H3087 and S1527) before March 17, 2010.  
I spend 10 days in a shelter with 4 children. I live across from a shopping center that had electricity before I did. My line was hanging off of the tree and Unitil drove by several times and did not see. I had to place a huge sign on my lawn and show the workers the line hanging. Never again...
- Lunenburg It is time to end a bad monopoly. Unitil does not try nor do they listen when you call. They are non-competitive and offer poor customer service, yet they are protected. Please consider changing this law.
- Lunenburg We need change!
- Lunenburg enough is enough we have lost our power to many times, and there rates are ridiculous.
- Lunenburg RATES ARE WAY TOO HIGH AND SERVICE IS POOR
- Lunenburg I support any action to get rid of Unitil!
- Lunenburg We are sick of high bills, many people we know in other areas near by are half of what we pay
- Lunenburg We are sick and tired of Unitil rates and poor customer service!
- Lunenburg Let's get it done, now!
- Lunenburg I am really tired of paying Unitils outrageous prices then being without power on a beautiful cloudless day.
- Lunenburg Get out!!!!!!!!!!!!
- Lunenburg I WANT UNITIL GONE!!!END OF STORY
- Lunenburg It's time citizens have a choice regarding their utilities
- Lunenburg I have lost power multiple times since moving to Lunenburg over 20 years ago. Not to mention, I had no power for 12 days after the ice storm of 2008. I called the Unitil Call Center for updates multiple times, they would not give me any information, except the crews were out in the field working. I never saw any crews working until a competing company took over operations after they brought up power to the majority of customers in Leominster. This was about 10 days after the ice storm.
- Lunenburg Do the right thing and end this company's reign of terror in this area.

Lunenburg MY MONTHLY BILL IS MORE THEN TOWNS WITH OTHER ELECTRIC COMPANY FOR SAME SIZE HOUSE. THEY NEED TO REDUCE THE BILLS FOR THE QUALITY OF THEIR SERVICE.

Lunenburg Please, everyone, put an end to the greed and hardships this company bestows upon its' customers

Lunenburg absolutely necessary!

Lunenburg Unitil is way over priced and provides inadequate service to say the least.

Lunenburg We need to get rid of Unitil!! The service is shoddy to say the least. Unitil has allowed the wires to bare, they do not keep up with maintenance, etc. They just do not care as long as we pay our bills.

Lunenburg No communication and the only ones that actually cared about getting folks on line was National Grid. I had cable TV back before I had power. Never saw Unitil on my street.

Lunenburg Please help us get rid of Unitil in our towns.

Lunenburg We need your help so we can lower elec. cost.

Lunenburg Sick of it. Nothing ever changes. They just get a slap on the hand. Do they want everyone out in the cold. There will be no one left, no middle class, that's a joke. Get rid of them!

Lunenburg went without power for 11 days last year in the ice storm and they made no effort to resolve the problem in a timely manner yet called my cell phone for payment during the storm

Lunenburg Unitil is a major disappointment in the service they provide - we can have a sunny day and still lose power for hours

Lunenburg Replace Unitil with a Municipal Utility

Lunenburg This is the time now to get Unitil out.

Lunenburg We have been ripped off by Unitil since we moved here in 1984 - highest rates around, poor service... we need a CHOICE, not a monopoly.

Lunenburg please make life affordable get rid of unitil

Lunenburg Get rid of Unitil!

Lunenburg Let's get National Grid on our side. Our neighboring towns didn't have problems that Unitil towns has

Lunenburg way to go. Let's get them out of Massachusetts as they have never been customer oriented.

Lunenburg Get rid of Unitil.

Lunenburg Our rates are outrageous and unfair. It's time to rein in Unitil and give the customers control so the rates will be competitive and equitable.

Lunenburg I was without power for 10 Days. This cost me approx \$2000.00 - Purchased Gen. when one came available, lost all food in freezer/fridge, burst pipes, water damage.... I believe the lack of communication was unacceptable!

Lunenburg Electric rates are ridiculously high.

Lunenburg we need change!

Lunenburg Cheaper electric bills Until are CROOKS!!!!!!!!!!!!

Lunenburg Lets get a REAL" power company and protect Lunenburg from being left in the dark. Unitil doesn't seem to know how to do that, i know after being left in the dark for 2 weeks."

Lunenburg I just moved to Lunenburg and didn't realize the outrageous monthly utility bills. I moved from a neighboring town from an almost identical house and my utility costs have almost doubled. I would consider Unitil a monopoly practicing price gauging policies.

Lunenburg Over one year after the storm and trees on our road are STILL hanging on the wires causing the wires to sag. Vines are wrapped around the wires so bad you can't even see

the wires in the summer time. Company has the money to pay it's executives over \$1million each per year yet won't spend money to trim trees adequately. Put an end to this monopoly!

- Lunenburg Rates are far to high in comparison to neighboring towns. Unitil is a rip-off!
- Lunenburg Please give us more options for electricity providers- our rates are too high!
- Lunenburg WE need better rates and service .I have a 60 foot mobile home and my bill is 142.00 this month and I am at work all day that is expensive
- Lunenburg 2008 ice storm was not a pleasant time for the people of lunenburg. The service was the pits. We need a change and better rates.
- Lunenburg In these difficult economic times-- people simply can't afford the exorbitant charges of Unitil.
- Lunenburg This legislation allows new municipal utilities to replace IOUs (investor owned utilities, like Unitil or NStar) thereby introducing competition. If cities and towns have the option to form a municipal utility, IOUs will have a strong incentive to provide better quality service and less expensive rates.
- Lunenburg We demand improved service on our electricity and better rates. Why is our service poor and our cost high for over 30 years?
- Lunenburg elect. rate too high and poor service with too many outages.
- Lunenburg Unitil's prices are excessive
- Lunenburg scott brown is only the beginning
- Lunenburg NO MORE FRAUDULENT PRACTICES ! Vote for Good electric service for a reasonable price!!!
- Lunenburg It's absurd that half my bill is to a third party!
- Lunenburg Considering how much we had to endure last December (2008) and the financial lose that we took we deserve the right to say enough of a company that doesn't really care about its customers. If there were a choice for us of which company to use ( as with phone companies) that would be better.
- Lunenburg It's a shame we're one of the highest Electric Companies with one of the poorest service
- Lunenburg Unitil is a monopoly in my town that continues to impact us with blue-sky outages and the second highest rates in the nation. We need to change the legislation that allows these investor owned utilities to be a permanent monopoly!
- Lunenburg I think we need to have a choice. Therefore each company has to provide the best service possible. As it is right now, there is no competition, unitil has let maintainence lapse. Frequent power outages are the result.
- Lunenburg It should not be so difficult for communities to ditch a utility that does not serve them well.
- Lunenburg Give us CHOICE please, not a monopoly! We need service, professionalism and better rates...competition will allow those things to happen.
- Lunenburg Price gauging is standard operation by Unitil. Our bills are extraordinarily higher than they were when I lived in Leominster with National Grid as our provider. Their customer service is awful. As with any monopoly, they consistently increase prices and fail to aid their customers because there are no repercussions for their actions.
- Lunenburg We need an electric utility company that serves the rate payer as job 1. Not only that, we need lower electric rates in the Fitchburg area so as to help the local economy attract business
- Lunenburg Rates are unfair, service is still unacceptable. Power goes out when wind blows 20+ mph. Extremely unreliable service.
- Lunenburg We need choices other than Unitil. What ever happened to competition??? Highest rates, worst response time, busy signals, etc. Tell me again why we need Unitil...

Lunenburg Unitil is horrible. Rates are high service is terrible. Why cant we choose another utility co?

Lunenburg Please represent us and pass this bill now

Lunenburg I spent 2 weeks in my house with no heat or running water last December. I am still appalled.

Lunenburg Get rid of Unitil, provide choice of carriers. The inflated estimates" are ridiculous. I have the same amount of people in my household and use about the same electricity however my bill is twice what my old provider in another town was."

Lunenburg We need this bill to help hard working families to stop paying ridiculous gas and electric prices.

Lunenburg We pay the highest electric rates in the country. Yet we received the poorest response to a declared emergency ever documented in the history of utilities providing electrical services. And we have never received an accurate explanation for both issues. The municipal electric providers in our areas responded to the crises in a timely and efficient manner as well as other competing electrical providers. It is time to correct this this dysfunctional corporation and allow a opportunity for depen

Lunenburg We need more reliable service and affordable rates. Unitil is a virtual monopoly! Give consumers choice please.

Lunenburg I believe that towns should have the choice to provide their citizens with basic facilities if they feel that outside companies are unable to do so. This legislation as I understand it would not force towns to do so if their service is good, but would enable them to have that choice if the service is not. If Unitil cannot be made to maintain their equipment or provide good service for the costs they charge, then we need a way to do for ourselves what they will not. Please pass this legislation.

Lunenburg We lost power for 11 days during the ice storm of December 2008. This was a tremendous hardship for many. Multiple choice for electricity providers is a must.

Lunenburg You're too expensive and you took too long to respond to our emergency. If I recall correctly, we were without power for 12 days during the ice storm of 2008.

Lunenburg I will sign anything to get unitil out of my neighborhood

Lunenburg A criminal enterprize.

Lunenburg When we lived in Littleton with municipal electricity, our bill for using 50 kWH a day was 150, now in Lunenburg, with Unitil for the same amount of usage our bill was 322 dollars. This is outrageous!

Lunenburg We need choice in our utility service provider. I have had more outages in five years than I remember having in the last 25 with other companies. Their customer service is poor as well. In addition, they charge very high rates.

Lunenburg Our utilities are way to expensive and certainly unaffordable. All citizens need choices and utilities are no exception. By allowing choice - we might as a whole impact companies like Unitel to be competitive and not monopolistic.

Lunenburg We have lived in this area for 27 years and all during that time, we have experienced poor quality power. By allowing us to have a choice we can (once and forever) break the ties with Unitel and possibly improve our utility service and lower our costs.

Lunenburg We need to do something

Lunenburg Get rid of Unitil.....pls

Mashpee Municipal utilities are the best way to encourage renewable energy development and contain costs to consumers.

Maynard my daughter and her children went thru hell when they had that ice storm unitil couldn't/wouldn't provide the overtime resources to get the job done!

Medford I grew up in a city where we were serviced by a muni. When I visit my parents I'm amazed by the cost vs what I pay for Nstar service. Munis also can include internet services for



competitive prices.

Melrose upgrade the grid

Milton This move will benefit consumers and even the utilities playing field.

Milton I support replacing above ground utility wires with underground wires. I would also support all new utilities be placed underground.

Needham This legislation is long overdue. Please lend your support.

Newton This common-sense legislation would allow real competition, improving service and lowering rates.

Princeton Princeton has a municipal utility and it works well. Please offer others the same opportunity. Pass the legislation.

Reading I live in Reading, MA which is served by a municipal electric utility: the service and rates are very good. I also own property in Ashby, MA and I'm very aware of the electric utility serving that region (investor owned) that has a poor service record and among the highest rates in the country not to mention the 2008 ice storm fiasco.

Russell Allow new municipal electric utilities in Massachusetts.

Shirley We live in Shirley, MA but right on the Townsend line and have Unitil rather than National Grid like most of Shirley. We are very dissatisfied with Unitil and 12/08 power outage reinforced our dissatisfaction.

Shirley I live in Shirley but our electricity is fed from Townsend. We are the last street on Townsend Road to get service through Unitil. I would like to be paying what the residents of Shirley are paying with NSTAR. My costs for electricity is very high. We were without power last year as long as Lunenburg and Townsend.

Shirley I simply want a choice. I should be able to choose another power company If I wish. Being told by Unitil that they own the pole" is just wrong. Change is seriously needed."

Shirley We have paying higher utility rates for years with a less than acceptable service.

Shirley So many of my family, friends and co-workers were affected by the loss of electricity for almost two weeks which in turn, affected me. The ice storm was unavoidable but the response time for Unitil to restore their electricity was deplorable. I am signing this so Unitil customers have a choice. They pay for a service and Unitil's rates are high so they didn't deserve to be left in the dark for so long.

Somerville This petition is in line with free market principles, as well as progressive activism focused on improving efficiency and mitigating climate change. I strongly support this petition, and hope that state elected officials will do the same.

Somerville As fossil fuels become scarce, we will inevitably find ourselves needing more electrical power to replace gas and oil. Creating a free and open market for electrical power at the local level is a great way to encourage innovation and the rapid deployment of new, cleaner, more efficient electrical generation technologies.

South Hadley I am fortunate to live in a muni" town. Others should benefit from municipally owned electric companies. Resistance to passing such a measure must relate to lobbying from "publicly-opwned" companies."

Stoneham I wish great success on this the Nth attempt. Never give up the fight!

Sudbury I think any town should have the free choice of considering whether to set up a municipal utility. If the citizens want to do this and are willing to pay the cost, there is no reason not to let them.

Summerfield I was born and raised in Fitchburg and my husband and I currently own a three family apartment house there. It is getting to be more and more difficult to rent these apartments because of Unitil's performance and prices.

Templeton I lived in Lunenburg 50 yrs. We had FG&E/Unitil & had so many outages that we installed a generator. One outage circa 2002 caused us to be shut out of our home (no power for

garage door). My late husband's meds were in the house. After waiting 4 hours, we drove to Unitil's building on the JF highway. The yard was filled with trucks, not one person was there, & no one answered the phone. This was commonplace for Unitil. In Templeton, (muni) my bill is 1/4 of what Unitil charges.

- Townsend The people are speaking !! Please listen!!
- Townsend Small business deals with competition on a daily basis. Why on earth should it NOT be the same for big business, especially those that has such a far-reaching impact on the communities they serve?
- Townsend WE HAVE FEES ON TOP OF FEES.. LET US FIND A COMPANY THAT WILL SERVICE US AND NOT THEMSELVES.
- Townsend The bills are too expensive and the service is too poor.
- Townsend We need choice. We pay the highest rates in the country next to Hawaii!! Also, when Unitil paid the fine, where is the consumer credit? I was told that the state kept the money. If this is true, that is so unfair.....
- Townsend HELP! We need to be able to have a choice. It's always been bad enough that Unitil has some of the highest rates in the country, but their lack of responsibility for the ice storm mess last winter has sent us over the top.
- Townsend We need a choice of which utilities we use especially after the poor service we have received from the only one we have now.
- Townsend This petition is well justified and I wish you a lot of luck.
- Townsend All we ask is for a choice.
- Townsend I'm one of the 1000s that was out of power in Dec 2008; 3 days-I consider myself one of the lucky one's. Further, I have Unitil for only electric (not gas) & my monthly bill is never under \$150. I knew the rates were high, but I didn't realize how much higher than local towns until just last summer when I saw bills of colleagues in abutting towns with homes twice the size of my home will bills under \$50/mon. I am outraged & could not pass up the opportunity to do my part to be rid of Unitil
- Townsend Horrible customer service. High rates!
- Townsend Would love to get rid of these robbers
- Townsend let the people decide
- Townsend What Unitil did to its customers in Dec 08 was down right wrong. No power for over a week.
- Townsend Unitil's days are numbered as a utility provider in my community.
- Townsend Monopolies such as Unitil need to go away or take care of their customers.
- Townsend Get rid of them !!!!
- Townsend This should be a basic right for cities and towns!
- Townsend tired of losing electricity and the high utility rates for poor service we need change and lower rates like other companies
- Townsend GET THE CROOKS OUT OF THERE SO WE CAN HAVE A CHOICE IN WHAT WE WILL BE SPENDING FOR OUR UTILITIES BILLS!!!
- Townsend This will happen again. Lived here for 11 yrs, and never seen lines maintained on my road. Pine limbs hang 8 ft through power lines still. High rates, no service = GET OUT! I still see power lines around town with bungee cords and caution tape.
- Townsend I am sick of the high bills they charge for service IT IS A DISGRACE
- Townsend The utility fees in this Town are robbery! The Government needs to put an end to the utility companies taking advantage of their customers.

Townsend UNITIL has the 2nd highest rates and the executives of the co get richer and we do not get the service we pay for or old equipment repaired. They continue to provide poor service and charge higher than normal rates and we are SICK of it. GET THEM OUT PLEASE.....

Townsend Competition is good!

Truro The record shows that, contrary to free market" propoganda, municipal utilities outperform the for-profit ones run as businesses."

Truro Public Munis are responsible to the public, not to private shareholders. If you don't like them, you can vote them out.

Waltham As a local elected official (Waltham City Councillor) I urge the Legislature to move quickly to approve H3087 and S1527.

Watertown help us

Watertown Please allow local municipalities to choose renewable sources for their energy!

Watertown It's a disgrace my friends Mom was on ozygen - and NO lelectricity

Westminster My tenants in Fitchburg are bleeding" under Unitil!"

Westminster I have since moved from Lunenburg but I will always support the effort to rid the community of the services that Unitil claims to provide. The ice storm was literally traumatizing to me and my son and that will not be forgotten anytime soon. The level of incompetance that myself and many other residents had to deal with was truely the final straw. I know that the company will stand behind the decisions that they made but can only hope that someday they realize they did not service"

Westminster I grew up in Fitchburg and lived there my whole life. Unitil is the main reason I sold my property and moved out. Only wish I had done it long ago

Westminster This is just the sort of action that we need more of at all levels (local,state, and federal).

Westminster I support this petition to give Unitil's unwilling customers another choice and to provide more choice for the rest of us too.

Weston When I lived in Norwood, I experienced the much lower rates and better service a municipal electric company can bring. When the 1986 hurricane knocked out power, the lights were back on in a few hours. Surrounding communities were without power for days.

Williamsburg H3087 and S1527 are long overdue for passage. please act soon to enact these much needed pieces of legislation.

Winchester 400 years ago roads were all toll roads, and maintained by private owners. Sixty years ago we used public money to build the Interstate system, only some of it is toll road. The interstate system works well and has been an economic engine. We need more electric power now and maybe a muni system would supply more of it for less money and it would be renewable and reliable.

Woburn It's time to change many old laws.  
Competition is good!

Worcester I used to live in Fitchburg and moved because Unitil was so bad!

Worcester We need a choice. We need that choice now.